



Total Quality Management
 TEMSA's Total Quality Management philosophy is embedded in the manufacturing process. Before delivery, all of our buses and coaches must pass rigorous quality tests. Our dedicated Pre-Delivery Inspection (PDI) team ensures our products comply with the TEMSA design rules and adhere to the highest engineering specifications in the field.

Training
 Your drivers are the heart of your business. To assist them in operating their vehicles more efficiently and safely, we provide driver training. To ensure you can receive advanced professional repair and maintenance services, we provide continuous training for service mechanics. In addition, the TEMSA Academy is available online.

Just a phone call away
 To maximise your vehicle's uptime, our European Road Assistance Service can be reached by phone 24 hours a day, all year long. Qualified personnel are on standby to quickly and efficiently respond to your needs, no matter where you are.

ROAD ASSISTANCE SERVICE
 +31 546 543 295 Europe



Genuine spare parts
 Downtime is costly. When you need spare parts, you need them fast. To limit your downtime to the absolute minimum, we have set up 5 TEMSA spare parts distribution centres in the EMEA region – in Germany, Austria, France, Turkey and Egypt – from which we can deliver the right parts at the right price and right time.

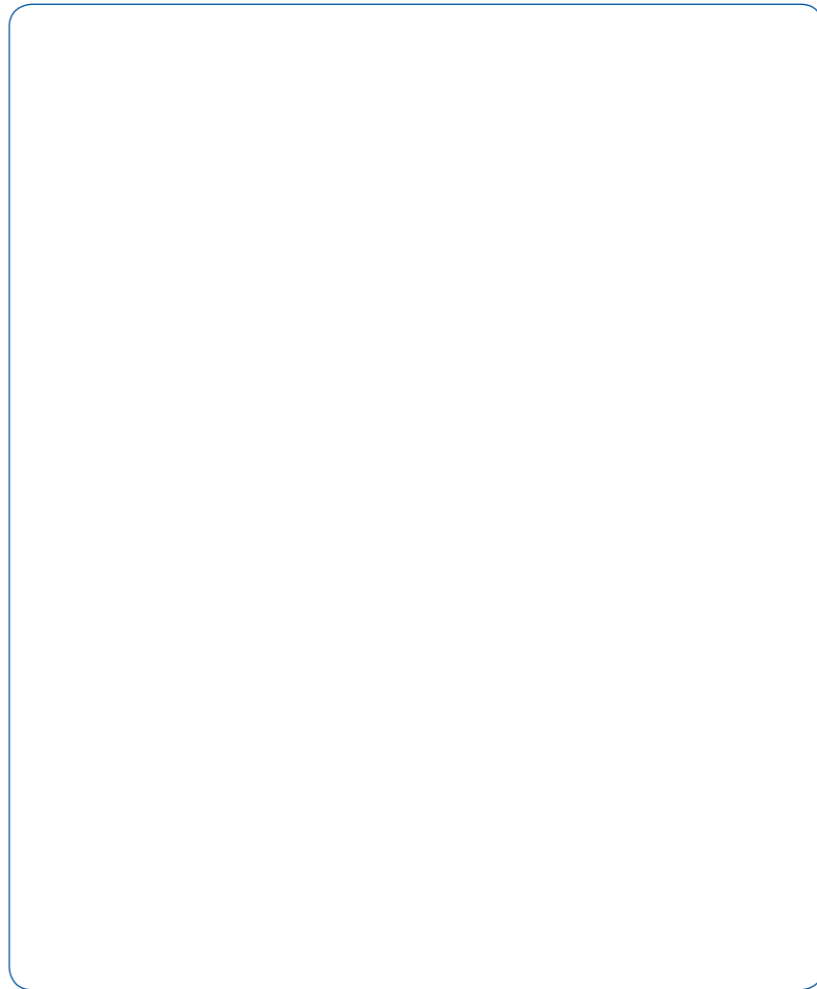
Authorised Service Centres
 To assist you with diligence and professionalism every step of the way you can rely on our Authorised Service Centres, which can be recognised by the next logo. They are audited regularly to ensure they adhere to our standards of quality. Their mechanics provide qualified repair and maintenance services and undergo continuous training to keep up with the latest technological developments and innovations in the field.

Online solutions
 We offer an increasing number of free online solutions to ensure you get fast and efficient support all over the world.



www.temsa.com

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T-092010E



Touring
 Keep your business moving

Value in motion





SAFARI HD



SAFARI HD 12
L: 12.200 m, H: 3.610 m



SAFARI HD 13
L: 13.000 m, H: 3.610 m

SAFARI RD



SAFARI RD 12
L: 12.200 m, H: 3.420 m



SAFARI RD 13
L: 13.000 m, H: 3.420 m

MD 9



MD 9
L: 9.340 m, H: 3.330 m

Note: Height includes A/C



TEMSA – Value in motion

‘Value in motion’ is at the heart of everything we do. It represents our commitment to offering added value at every opportunity. We know that a vehicle’s Total Ownership Value is not only determined by its purchase price, but also by its low maintenance cost and high fuel efficiency. As we believe that our products should above all be sound investments, we make great efforts to increase the Total Ownership Value of our vehicles.

What matters is a good deal

Your first concern is your bottom line. You demand that your suppliers give you the highest possible value for money so your business can thrive. We have anticipated this need by locating our manufacturing facilities in Turkey, the heart of the European automotive industry, and in Egypt. Both countries offer highly skilled and experienced human resources. This enables us to meet your standards and specific demands with your profitability in mind.

Making a difference through innovation

TEMSEA believes in the added value of innovation. The large scope of work handled by Temsa Global's R&D Company permits us to explore areas such as fuel efficiency, alternative fuels and safety. One of the most striking developments of our R&D Company is the composite material with which our vehicles are currently manufactured. Combined with the stainless steel body, it substantially reduces our vehicles' kerb weight, which has a direct positive impact on their efficiency.

A partner you can trust

For a business relationship to be sustainable, it should be built on trust. To make sure that you are supported by the most competent and knowledgeable people, we select our TEMSEA dealers and authorised service centres based on rigorous criteria of expertise and financial strength. Over the years, we have built up a strong global network of dealers, authorised service centres and spare parts distribution centres that spans four continents and can respond immediately to your demands.





SAFARI HD

Making journeys memorable

OUTSTANDING DRIVING COMFORT – The SAFARI HD is engineered and designed with driver comfort in mind, enhancing the pleasure of long-distance trips.

STAINLESS STEEL – The SAFARI HD has a stainless steel body structure, increasing its durability and reducing its kerb weight. In combination with the composite material, this makes the SAFARI HD one of the lightest vehicles in its segment.

HIGH-QUALITY INTERIOR – A high-quality, fully-featured interior ensures both driver and passenger have everything they need for a relaxed and enjoyable experience.



Comfortable driver's area



High-quality interior



Ample luggage capacity

MAIN FEATURES



EEV, stainless steel,
85% recyclable, 99% recoverable



EBS, ESC, ASR



Luxurious interior applications



SAFARI RD

The all-purpose solution

MULTI-PURPOSE SOLUTION – With fully automatic air conditioning, plenty of passenger space, minimised running costs and low maintenance, the SAFARI RD is an ideal bus for all kinds of travel.

STAINLESS STEEL – The SAFARI RD has a stainless steel body structure, increasing its durability and reducing its kerb weight. In combination with the composite material, this makes the SAFARI RD one of the lightest vehicles in its segment.

ERGONOMIC DRIVER'S AREA – Driver comfort is important to creating the best experience for everyone on board. That's why the SAFARI RD driver's area is designed for maximum comfort and convenience.



Comfortable driver's area

Spacious interior



Ample luggage capacity

MAIN FEATURES



EEV, stainless steel,
86.2% recyclable, 99% recoverable



EBS, ESC, ASR



MD 9

It's big on the inside

OUTSTANDING CAPACITY – The MD's compact form contains a surprising amount of space. With 40 seats, a 280 L fuel tank and a 5m³ luggage compartment it's easy to drive tourists to any location.

INDEPENDENT FRONT SUSPENSION – Independent front suspension and automatic transmission contribute to excellent driving comfort. First-rate ergonomics and a spacious, modern interior design ensure passengers and drivers enjoy a smooth journey.

STAINLESS STEEL – The stainless steel body structure is robust and light. By reducing weight it lowers fuel consumption, making the MD environmentally friendly and cost-effective.



Comfortable driver's area

Complete passenger control



Spacious interior

MAIN FEATURES

⊕ 40 seats, flat floor, rear engine

🌱 EEV, stainless steel

🛡️ ECE-R66, ABS, EBS, ESC



Tailored to your needs

Choose from TEMSA's range of optional equipment to further improve your vehicle's comfort and performance levels. Whatever you need to enhance your vehicle's efficiency, we can offer you the equipment that makes all the difference.



Audio & video entertainment system



GPS navigation system



VIP equipment



Kitchen unit



WC



Safety all the way

Safety is the number one priority in the design of our buses and coaches. To make sure you and your passengers reach your destination safe and sound, the TEMSA range is available with technologically advanced passive and active safety features.

Electronic Brake System (EBS)

EBS improves vehicle stability and steerability throughout the braking procedure. It also reduces the braking distance by several meters, which can be vital in some situations.

Anti-Slip Regulation (ASR)

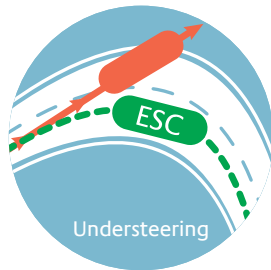
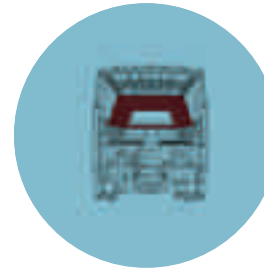
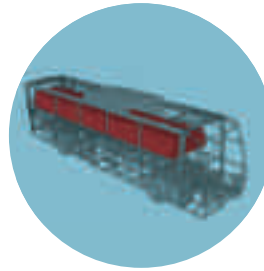
ASR technology prevents wheelspin when accelerating on slippery roads, increasing the vehicle's traction potential.

Electronic Stability Control (ESC)

ESC senses when the driver loses control and automatically applies braking pressure to individual wheels to help stabilise the vehicle and avoid skidding.

ECE-R66 compliance

ECE-R66 analysis ensures that the vehicle's superstructure has sufficient strength to keep passengers safe in the event of a roll-over.





We are there for you

Your business depends on the performance of your fleet. That is why TEMSA's International Customer Services team is committed to serving the necessities of your vehicles. In other words, our main goal is to keep your business moving.

Throughout the lifetime of your vehicles, we ensure minimum downtime and provide maximum response. Wherever you may be and whenever you may need us, you can count on us to serve you as quickly and as efficiently as possible.



Relax. You're there.

There are days when you just know there is nothing to worry about. You simply want to sit back, relax and enjoy the scenery. The TEMSA touring range was specially designed to make sure you and your passengers reach your destination in comfort, safety and style. Go on – see the world. It's waiting to be discovered.

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With a heart for the environment



Respect

We are committed to using technologies that prevent pollution of our natural resources and manage waste effectively by utilising the Reduce-Reuse-Recycle (3R) principle.

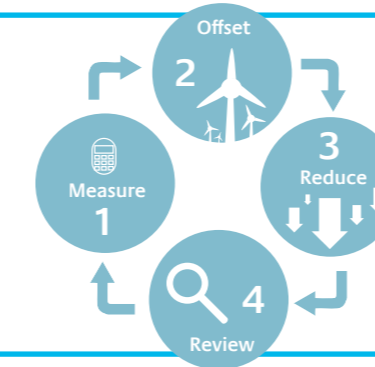
The Temsa Global Company has received the following certificates:

- TS EN ISO 14001 Environmental Management System Certificate
- Wastewater Discharge Permit
- A Grade – Emission Permit
- Hazardous Waste Temporary Storage Area Permit

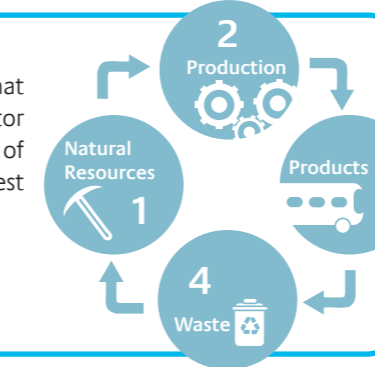


Manufacturing

Our processes are reviewed regularly to ensure effective carbon management. This measure, offset, reduce and review process is a direct result of our Environmental Management philosophy.



We also implement energy efficiency measures that reduce our energy consumption and costs. We monitor our environmental performance at every stage of the manufacturing process, ensuring the lowest possible impact on the environment.



Products

We have clear targets for the **recyclability and recoverability** of our vehicles and components. In general, our vehicles are 85% recyclable and 99% recoverable (ISO 22628 road vehicles – recyclability and recoverability – Calculation Method Standard).

To fight corrosion, we use **Stainless Steel** for the body structure of some of our vehicles instead of the more polluting coating systems. Stainless Steel is made of 90% recycled scrap metal and its light weight contributes to fuel efficiency.

We integrate **alternatives to traditional fuels**, such as CNG (Compressed Natural Gas) and Hybrid technologies. By reducing harmful emissions, we help safeguard the world's natural resources.

Where possible we use **composite materials** in construction. These are light in weight and contribute to lower fuel consumption. Lower fuel consumption means less pollution.

TEMSA world

Corporate website
www.temsa.com

Customer service e-tools
<http://online.temsa.com>

Bus & coach website
www.temsa.com

Busoperators community site
www.busoperators.org

Used vehicles site
www.busplatz.com