



**Total Quality Management**  
 TEMSA's Total Quality Management philosophy is embedded in the manufacturing process. Before delivery, all of our buses and coaches must pass rigorous quality tests. Our dedicated Pre-Delivery Inspection (PDI) team ensures our products comply with the TEMSA design rules and adhere to the highest engineering specifications in the field.

**Training**  
 Your drivers are the heart of your business. To assist them in operating their vehicles more efficiently and safely, we provide driver training. To ensure you can receive advanced professional repair and maintenance services, we provide continuous training for service mechanics. In addition, the TEMSA Academy is available online.

**Just a phone call away**  
 To maximise your vehicle's uptime, our European Road Assistance Service can be reached by phone 24 hours a day, all year long. Qualified personnel are on standby to quickly and efficiently respond to your needs, no matter where you are.

**ROAD ASSISTANCE SERVICE**  
 +31 546 543 295 Europe



**Genuine spare parts**  
 Downtime is costly. When you need spare parts, you need them fast. To limit your downtime to the absolute minimum, we have set up 5 TEMSA spare parts distribution centres in the EMEA region – in Germany, Austria, France, Turkey and Egypt – from which we can deliver the right parts at the right price and right time.

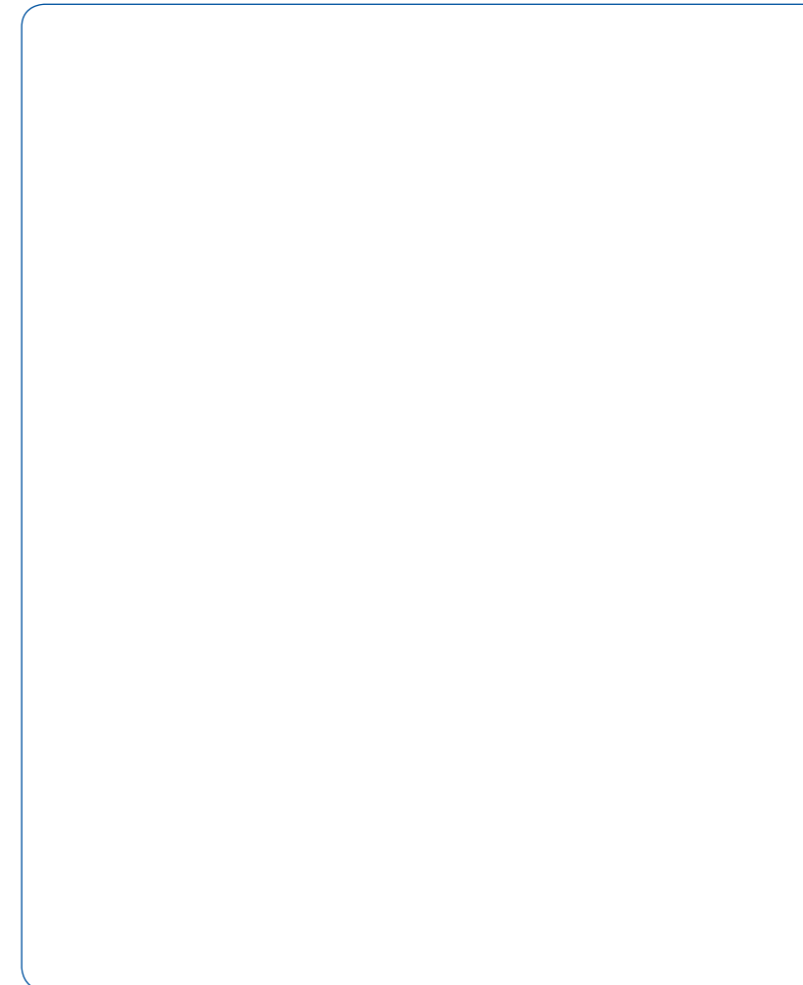
**Authorised Service Centres**  
 To assist you with diligence and professionalism every step of the way you can rely on our Authorised Service Centres, which can be recognised by the next logo. They are audited regularly to ensure they adhere to our standards of quality. Their mechanics provide qualified repair and maintenance services and undergo continuous training to keep up with the latest technological developments and innovations in the field.

**Online solutions**  
 We offer an increasing number of free online solutions to ensure you get fast and efficient support all over the world.



[www.temsa.com](http://www.temsa.com)

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**Intercity**  
 The best of both worlds



Value in motion



## SAFARI RD



**SAFARI RD 12**  
L: 12.200 m, H: 3.420 m



**SAFARI RD 13**  
L: 13.000 m, H: 3.420 m

## TOURMALIN IC



**TOURMALIN IC 12**  
L: 12.000 m, H: 3.300 m

## TOURMALIN



**TOURMALIN 12**  
L: 12.000 m, H: 3.090 m (w/o A/C)



**TOURMALIN 13**  
L: 12.800 m, H: 3.090 m (w/o A/C)



## TEMSA – Value in motion

‘Value in motion’ is at the heart of everything we do. It represents our commitment to offering added value at every opportunity. We know that a vehicle’s Total Ownership Value is not only determined by its purchase price, but also by its low maintenance cost and high fuel efficiency. As we believe that our products should above all be sound investments, we make great efforts to increase the Total Ownership Value of our vehicles.

### What matters is a good deal

Your first concern is your bottom line. You demand that your suppliers give you the highest possible value for money so your business can thrive. We have anticipated this need by locating our manufacturing facilities in Turkey, the heart of the European automotive industry, and in Egypt. Both countries offer highly skilled and experienced human resources. This enables us to meet your standards and specific demands with your profitability in mind.

### Making a difference through innovation

TEMSA believes in the added value of innovation. The large scope of work handled by Temsa Global's R&D Company permits us to explore areas such as fuel efficiency, alternative fuels and safety. One of the most striking developments of our R&D Company is the composite material with which our vehicles are currently manufactured. Combined with the stainless steel body, it substantially reduces our vehicles' kerb weight, which has a direct positive impact on their efficiency.

### A partner you can trust

For a business relationship to be sustainable, it should be built on trust. To make sure that you are supported by the most competent and knowledgeable people, we select our TEMSA dealers and authorised service centres based on rigorous criteria of expertise and financial strength. Over the years, we have built up a strong global network of dealers, authorised service centres and spare parts distribution centres that spans four continents and can respond immediately to your demands.





# SAFARI RD

## Taking versatility to the next level

**MULTI-PURPOSE SOLUTION** – Providing a high level of comfort and sufficient luggage capacity, the SAFARI RD is the perfect all-rounder for intercity transport and short-distance tourism.

**LOWERED ENTRANCE AREA** – The convenient floor level ensures stepping into the vehicle is easy and comfortable for all passengers. An optional wheelchair lift is also available for enhanced accessibility.

**DOUBLE DOOR** – With a wide double door in the middle, access is even easier, making the SAFARI RD an extremely versatile option.




Ample luggage capacity


High-quality interior


Comfortable driver's area



### MAIN FEATURES

 Wheelchair lift

 EEV, stainless steel,  
86.2% recyclable, 99% recoverable

 EBS, ESC, ASR





# TOURMALIN IC

## Perfectly designed for your needs

**COMFORTABLE PASSENGER AREA** – Designed exclusively for intercity travel, the TOURMALIN IC with independent front suspension provides passengers with extra comfort and safety.

**EXCELLENT ACCESSIBILITY** – A double door in the middle, optional wheelchair lift and a flexible pushchair or wheelchair area with handrails ensure easy, safe access for all passengers.

**ERGONOMIC DRIVER'S AREA** – The driver's area is ergonomically designed and well equipped to ensure a relaxing trip.



Well-equipped driver's area





Comfortable passenger seats




Handrails

### MAIN FEATURES

 Wheelchair lift

 EEV, 85.7% recyclable, 99% recoverable

 ECE-R66, ASR



# TOURMALIN

## Efficient school transportation

**OPTIMAL SEATING CONFIGURATION** – The TOURMALIN is designed for maximum seating capacity with no compromise on comfort, and offers the best return per seat on the market.

**SIMPLE, ELEGANT INTERIOR** – The interior is neat, spacious and easy to clean, providing a pleasant journey for students and commuters day after day.

**OVERHEAD LUGGAGE RACKS** – Comfort, safety and versatility are enhanced by convenient overhead storage for bags.



Comfortable driver's area


Maximised seating capacity





Handrails



### MAIN FEATURES

 Double door

 85.9% recyclable, 99% recoverable

 ECE-R66, ASR, ABS

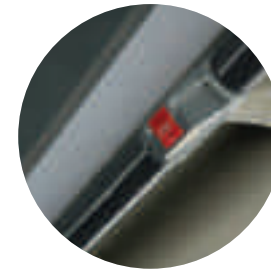


## Tailored to your needs

Choose from TEMSA's range of optional equipment to further improve your vehicle's comfort and performance levels. Whatever you need to enhance your vehicle's efficiency, we can offer you the equipment that makes all the difference.



Wheelchair lift



Stop button



Destination plate



School bus sign



## Safety all the way

Safety is the number one priority in the design of our buses and coaches. To make sure you and your passengers reach your destination safe and sound, the TEMSA range is available with technologically advanced passive and active safety features.

### Electronic Brake System (EBS)

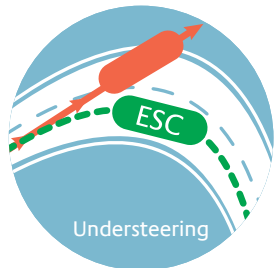
EBS improves vehicle stability and steerability throughout the braking procedure. It also reduces the braking distance by several meters, which can be vital in some situations.

### Anti-Slip Regulation (ASR)

ASR technology prevents wheelspin when accelerating on slippery roads, increasing the vehicle's traction potential.

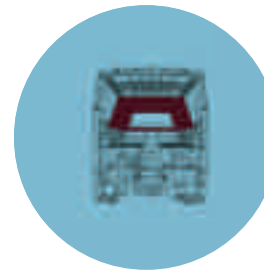
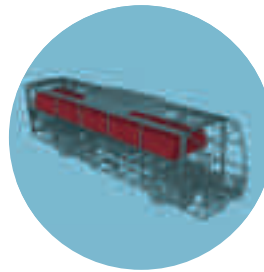
### Electronic Stability Control (ESC)

ESC senses when the driver loses control and automatically applies braking pressure to individual wheels to help stabilise the vehicle and avoid skidding.



### ECE-R66 compliance

ECE-R66 analysis ensures that the vehicle's superstructure has sufficient strength to keep passengers safe in the event of a roll-over.





## We are there for you

Your business depends on the performance of your fleet. That is why TEMSA's International Customer Services team is committed to serving the necessities of your vehicles. In other words, our main goal is to keep your business moving.

Throughout the lifetime of your vehicles, we ensure minimum downtime and provide maximum response. Wherever you may be and whenever you may need us, you can count on us to serve you as quickly and as efficiently as possible.



## Sit back. Enjoy the ride.

Travelling from city to city, you never have a dull moment. With TEMSA's intercity range, you can offer your passengers a pleasant and safe journey all the way to school, work or on regional tours over the weekend. Combining operating reliability, economy and a distinctive design, these vehicles have what it takes to become your pride and joy. Get going. You are bound to turn a few heads along the way.

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## With a heart for the environment

### Respect

We are committed to using technologies that prevent pollution of our natural resources and manage waste effectively by utilising the Reduce-Reuse-Recycle (3R) principle.

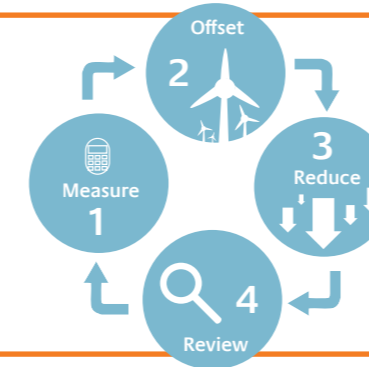
The Temsa Global Company has received the following certificates:

- TS EN ISO 14001 Environmental Management System Certificate
- Wastewater Discharge Permit
- A Grade – Emission Permit
- Hazardous Waste Temporary Storage Area Permit

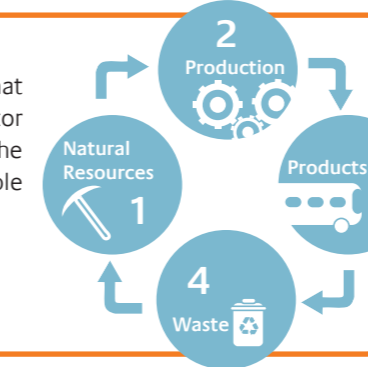


### Manufacturing

Our processes are reviewed regularly to ensure effective carbon management. This measure, offset, reduce and review process is a direct result of our Environmental Management philosophy.



We also implement energy efficiency measures that reduce our energy consumption and costs. We monitor our environmental performance at every stage of the manufacturing process, ensuring the lowest possible impact on the environment.



### Products

We have clear targets for the **recyclability and recoverability** of our vehicles and components. In general, our vehicles are 85% recyclable and 99% recoverable (ISO 22628 road vehicles – recyclability and recoverability – Calculation Method Standard).

To fight corrosion, we use **Stainless Steel** for the body structure of some of our vehicles instead of the more polluting coating systems. Stainless Steel is made of 90% recycled scrap metal and its light weight contributes to fuel efficiency.

We integrate **alternatives to traditional fuels**, such as CNG (Compressed Natural Gas) and Hybrid technologies. By reducing harmful emissions, we help safeguard the world's natural resources.

Where possible we use **composite materials** in construction. These are light in weight and contribute to lower fuel consumption. Lower fuel consumption means less pollution.

## TEMSA world

**Corporate website**  
www.temsa.com

**Customer service e-tools**  
<http://online.temsa.com>

**Bus & coach website**  
www.temsa.com

**Busoperators community site**  
www.busoperators.org

**Used vehicles site**  
www.busplatz.com

**TEMSA**